

Terms and Conditions of Gift Redemption:

1. The promotion period runs from 9 May to 10 May 2026 (the "Promotion Period").
2. The Concierge is located at Level LG2, Festival Walk in Hong Kong ("Festival Walk"). Opening hours are from 12:00 noon to 9:00 pm during the Promotion Period.
3. During the entire Promotion Period, My FESTIVAL members (the "Members") must present their original same-day, machine-printed Festival Walk transaction receipt(s) and corresponding electronic payment receipt(s) (the "Eligible Transaction Documents") and present a valid My FESTIVAL membership ID in person at the Concierge on the day of purchase for redemption.
4. The name of the holder of the Designated Electronic Payment Method must be the same as the registered Member's name. Festival Walk (2011) Limited ("Festival Walk") and its counter staff reserve the right at any time to request Members to present an identity document for verification and confirmation purposes, and to review the relevant Eligible Transaction Documents.
5. During the entire Promotion Period, Members who use a credit card, debit card, EPS, UnionPay, Octopus, Alipay, Apple Pay, BOC Pay, FPS, Google Pay, Huawei Pay, Mi Pay, Octopus Wallet, PayMe, Samsung Pay, Tap & Go, TNG Wallet, UnionPay app and WeChat Pay or other stored value facilities under the regulatory supervision of "Payment Systems and Stored Value Facilities Ordinance" (Cap.584)(the "Designated Electronic Payment Method") to spend HK\$1,800 or above on the same day with Eligible Transaction Document(s) originating from a maximum of two different designated merchants (the "Eligible Tenants") will receive 2 pieces of Festival Grand Cinema 2D Gift Vouchers (the "Gift").
6. Members who use a mobile payment app (limited to Alipay, Apple Pay, BOC Pay, FPS, Google Pay, Huawei Pay, Mi Pay, Octopus Wallet, PayMe, Samsung Pay, Tap & Go, TNG Wallet, UnionPay app and WeChat Pay or other stored value facilities under the regulatory supervision of "Payment Systems and Stored Value Facilities Ordinance" (Cap.584)(the "Designated Electronic Payment Method") must present both original same-day transaction receipts and the corresponding transaction proof (including original Designated Electronic Payment receipts or transaction record on the mobile payment app) for stamping and verification for redemption in the Promotion Period.
7. Minimum HK\$100 spending on each transaction is required.
8. Eligible transactions do not include the transactions of 7-Eleven, 24/7 FITNESS, Apple Store, Challenger, Jumpin GYM U.S.A., SF Express and any vending machines, the purchase of Festival Walk Gift Cards or tenants' cash coupons/shopping vouchers/stored value cards/gift cards, value-adding receipts from any shop, car shows, exhibitions/roadshows, charity donations, exchanges/refunds, bill payments, insurance/investment/bank services, finance

services, telecommunication services, split transactions, membership fees (including but not limited to the monthly instalment plan of jewellery and goldsmith companies), medical center, car parking fees, electronic vehicle charging fees, locker rental fees, power bank rental fees, transactions from office tower tenants, instalment transactions, fraudulent transactions, and unauthorized transactions. For deposit payments or instalment transactions, only the first deposit payment or the first instalment amount will be eligible for Gift Voucher redemption. The balance amount of the relevant transaction will not be eligible for gift redemption or bonus point registration.

9. During the entire Promotion Period, each Member can redeem a maximum of one gift per day.
10. Daily quotas apply. Redemption will cease accordingly without prior notice when daily quotas are full. Gifts are available on a first-come, first-served basis while stocks last.
11. Photocopied, revised, reprinted or handwritten transaction receipts, reprinted or handwritten electronic payment receipts, cash payment receipts and all outdated transaction receipts or electronic payment receipts are not eligible for this promotion. Transaction receipts from cash advances, internet purchases, mail orders, phone orders and any transaction receipts not issued for a genuine transaction at Festival Walk or which has been subject to a cancellation, charge-back, return of goods or refund will not be accepted in this promotion.
12. Tips are not eligible for redemption and will not be counted towards the spending requirement.
13. Each set of Eligible Transaction Documents will be entitled to participate in the redemption once. All Eligible Transaction Documents will be stamped with a "Redeemed" chop on the obverse side for recording purposes after completion of the redemption. Stamped receipts cannot be used for a refund at the relevant Festival Walk outlet and are not applicable for other promotions organized by Festival Walk (excluding bonus point registration of My FESTIVAL Loyalty Programme and Free Parking Offers).
14. The Concierge staff will determine the eligibility of each set of Eligible Transaction Documents. Festival Walk 2011 has the right to record (including photocopy) the spending details, including the credit card number, cardholder name, the merchant's name, the transaction amount, and Member's information for redemption. Information collected by Festival Walk 2011 will be used for verification of this promotion only.
15. All redeemed Gifts are not cancellable, changeable, transferable, refundable, or exchangeable for cash and cannot be resold in any circumstances.
16. Late redemption will not be accepted.
17. Staff of Festival Walk 2011 and its tenants are not eligible to participate in this promotion and cannot redeem the Gifts on behalf of Members.

18. Visuals of related promotional materials (if applicable) are for reference only; Gifts in kind prevail. Redeemed Gifts will not be replaced or reissued if stolen, lost or damaged. Festival Walk 2011 accepts no responsibility and no liability for any matter relating to the conditions and quality of the Gifts provided by the respective suppliers.
19. Festival Walk 2011 reserves the right to change, suspend or terminate the offers or amend these Terms and Conditions at its sole discretion without prior notice.
20. In case of any disputes, Festival Walk 2011 reserves the right of final decision on all matters.
21. All Members who participate in the redemption are presumed to have read, accepted and agreed to abide by the above Terms and Conditions. Otherwise, the Members will be considered to have forsaken their rights to participate.
22. Should there be any discrepancy or inconsistency between the English and the Chinese versions of these Terms and Conditions, the English version shall prevail.